

COVID-19 Test Order Process via the Health Partner Order Portal (HPoP)

UPDATED: 12/2024

To order and receive shipments, partners must have an active account within HPoP. Click [here](#) to register if you do not have an active HPoP account.

EVERY MONDAY BY
11:59 PM



SUBMIT TEST ORDER

Orders must be submitted in HPoP by **Monday at 11:59 PM** to receive a shipment that week

TUESDAY



ORDER REVIEW

NC DHHS will review, validate and process orders

WEDNESDAY



ORDER TRANSMISSION

On Wednesdays at 9:30 AM, all orders will be transmitted from ASPR to distribution partners for processing

Orders typically arrive 10-14 days from the date ordered.



ORDERS DELIVERED

To check delivery status of your order in HPoP, navigate to **Site Orders/Inventory** and click **View** under the Actions column to find the Shipped Date and Tracking Number.

How to Submit a Test Order:

1. Sign in at <https://hpop.hhs.gov>
2. Navigate to **Site Orders/Inventory**.
3. Make sure you are in the **Orders** tab.
4. Click **Create Order** in the top right corner of the screen.
5. Select **COVID-19/Diagnostic**.
6. Select the **Test Brand** you wish to order.
7. Select the **Quantity**.
8. Review your order.
9. Once you have reviewed your order and are ready to proceed, click **Submit Order**.

Available COVID-19 Tests:

CorDx (2 tests/kit)

Min order qty: 2 packages/600 tests
1 package = 300 tests
1 pallet = 15,000 tests (50 packages)

iHealth (2 tests/kit)

Min order qty: 2 packages/360 tests
1 package = 180 tests
1 pallet = 8,100 tests (45 packages)

Inbios (2 tests/kit)

Min order qty: 2 packages/960 tests
1 package = 480 tests
1 pallet = 9,600 tests (20 packages)

InteliSwab (2 tests/kit)

Min order qty: 5 packages/240 tests
1 package = 48 tests
1 pallet = 1,344 tests (28 packages)

SEKISUI OSOM (2 tests/kit)

Min order qty: 5 packages/1,200 tests
1 package = 240 tests
1 pallet = 4,320 tests (18 packages)



If you are experiencing any issues or need further assistance, please email covid19testingandtreatments@dhhs.nc.gov