COVID-19 Support Services Program Overview

### Key Priorities

- Provide food assistance to those impacted by COVID-19 and/or in a high-risk population
- Ensure program decisions prioritize underserved communities
- Address immediate food insecurities in vulnerable populations

### Overview

The COVID-19 Support Services Program (SSP) supports people in 34 counties who need access to food to successfully quarantine, isolate, or shelter-in-place due to COVID-19. SSP partners with Community Health Workers to perform food needs assessments in covered counties, with food box deliveries performed by the Food Bank of Central & Eastern North Carolina (FB CENC).

### What’s new?

Previously SSP covered multiple services, but now SSP will provide food box deliveries, one of the top requested services from program recipients.

### Eligibility

Individuals eligible for the program include those in one of the 34 counties who tested positive for or were exposed to COVID-19 and need food to safely quarantine or isolate, OR those who fall into the CDC’s high-risk category for severe illness due to COVID-19 and need food to safely shelter-in-place. *See back page for eligibility details on counties served and high-risk conditions.*

### Who Is a Community Health Worker?

Community Health Workers (CHWs) are based locally to connect North Carolinians to emergency food services through SSP.

*Learn more about the CHW program. Find out the CHW contact in your county.*

### Getting Connected to SSP Services

- An individual connects with a Community Health Worker in person or by phone
- A Community Health Worker identifies food needs due to COVID-19
- An individual and the CHW complete and submit an attestation form, attesting to eligibility criteria

### Receiving SSP Services

- Food Bank of Central & Eastern NC reviews referral for food delivery
- Food Bank of Central & Eastern NC connects with individuals to deliver food box(es)
Support Services Program – Eligibility Details

Am I in an SSP County?

<table>
<thead>
<tr>
<th>Location</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>El Centro Hispano</td>
<td>919-948-0670</td>
</tr>
<tr>
<td>Mount Calvary Center</td>
<td>910-300-6322</td>
</tr>
<tr>
<td>One to One with Youth</td>
<td>919-920-4086</td>
</tr>
<tr>
<td>Southeastern Healthcare</td>
<td>919-987-2791</td>
</tr>
<tr>
<td>Vidant Health</td>
<td>252-847-9350</td>
</tr>
<tr>
<td>No Food Bank Coverage</td>
<td></td>
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</tbody>
</table>

Do I Have a High-Risk Condition?

Older adults and historically marginalized populations are considered at an increased risk of becoming severely ill due to COVID-19. Adults of any age with the conditions listed below can be more likely to get severely ill from COVID-19.

CDC High-Risk Medical Conditions

- Disabilities
- Congregate Settings
- Cancer
- Chronic Kidney Disease
- Chronic Lung Disease
- Dementia
- Diabetes (Type 1 or Type 2)
- Down Syndrome
- Heart Conditions
- HIV infection
- Immunocompromised state
- Liver disease
- Overweight or Obese
- Pregnancy
- Sickle cell disease or thalassemia
- Smoking (current or former)
- Solid Organ or blood stem cell transplant
- Stroke or cerebrovascular disease
- Substance use disorders