

# NCDHHS COVID-19 Resource Hub for Community-Based Organizations (CBOs) and individuals in their community.

The North Carolina Department of Health and Human Services (NCDHHS) COVID-19 Response is committed to bringing together stakeholders, groups and individuals that have an interest in keeping community members safe and healthy.

This interactive hub serves as a one-stop-shop to answer questions from your organization as well as individuals in your community. It provides access to important COVID-19 testing, treatment, and vaccine information; resources, and links. **Begin by selecting one of the options below.** Click [here](#) for a video tutorial on how to navigate this interactive hub.

## Additional Resources

Are there resources for the **Uninsured**?

Where can someone find **Mpox** resources? (formerly known as Monkeypox)



How can my **organization** receive **COVID-19 tests** to provide to the community?



Where can I direct someone to **order At-Home COVID-19 tests** for them and their family?



Where can someone get **tested for COVID-19**?



If someone **tests positive** for COVID-19, should they get **treatment**?



Who needs to get a **COVID-19 vaccine booster**?



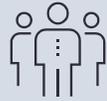
Where can someone get the **COVID-19 vaccine**?



How can my organization request a **COVID-19 testing event** at my location?



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## How can my organization receive COVID-19 tests to provide to our community?

NCDHHS distributes FREE COVID-19 tests to organizations for distribution to their communities.

Click [here](#) to register to **order FREE At-Home or Point-of-Care Tests** for your organization.

- Organizations willing to open their doors to the public to distribute free at-home tests can become a **Community Access Point (CAP)**. Your organization will be listed on the [NC DHHS COVID-19 test finder map](#). Click "YES" on the registration form when asked if you'd like to become a CAP.
- A CLIA ID is required for your organization to be able to order point-of-care tests. Click [here](#) to learn more about the difference between at-home and point-of-care tests.
- Once your registration has been approved you will receive an email with instructions on how to order your at-home or point-of-care tests. To order, click [here](#).

*No fees may be collected for testing using any of the options above.*

### Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)

### Quick Links

- [NCDHHS Rapid Testing Ordering Registration](#)
- [NCDHHS Test Supply Order Form \(registered facilities only\)](#)
- [Info for Testing Providers and Partners](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)

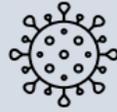




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**Where can I direct someone to order At-Home COVID-19 tests for them and their family?**



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## Where can I direct someone to order At-Home COVID-19 tests for them and their family?

**Did you know free home tests are widely available? They're easy to use, and rapid home tests give results in minutes, making them the test of choice.**

The available pick up and ordering options are listed below:

- Get up to **10 (FREE) rapid home tests from one of our partner local organizations.** Search [our map](#) to find a nearby pick-up location. Under “**Find Tests Near You**” click “**At-Home**”.
- Check with your local pharmacy for home tests. **You may be able to buy rapid tests using insurance (including Medicaid) or get reimbursed.** [Click here](#) for more information
- There are three ways to get **COVID-19 At-Home tests mailed to you.** Ordering options are listed below:
  1. [Project Access COVID-19 Tests \(ACT\)](#): Enter your zip code to see if tests are available in your area:
  2. [Order from a retail pharmacy \(may be free with insurance\)](#): You may be able to buy tests online from a retail pharmacy using insurance (including Medicaid) or get reimbursed
  3. [Click here](#), to order tests from the federal government..

### Printable Resources

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- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)

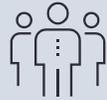
### Quick Links

- [COVID-19 Test Finder Webpage](#)
- [Order Home Covid-19 Tests](#)
- [Here's how to test At-Home](#)
- [Frequently Asked Questions About Testing and Treatment](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)





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Where can I direct someone to order At-Home COVID-19 tests for them and their family?



**Where can someone get tested for COVID-19?**



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How can my organization request a COVID-19 testing event at my location?

## Where can someone get tested for COVID-19?

**NCDHHS maintains a map where you can search for locations near you where you can get tested now or pick up tests to take at home**

Navigate to the [COVID-19 Test Finder webpage](#) and type in your zip code or city to view the available options in your area.

- Some sites offer both testing and treatment. Some tests are free, even if you don't have insurance.
- Hours and availability can change.
- Call or make an appointment before you go.
- ID is not required to get a test, but some sites may ask. Your personal information is confidential.

Please wear a mask to testing sites or to pick up a test, especially if you feel sick.

### Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)

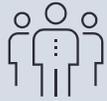
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## If someone tests positive for COVID-19, should they get treatment?

Treatments are available for people who are at **high risk** of getting very sick from COVID-19. They work by lowering your risk of going to the hospital and dying, but you have to start within 5 days of feeling symptoms

**Who is considered high-risk?**

- Some people are more likely than others to get very sick if they get COVID-19—those who are older, are immunocompromised, have certain disabilities, or have underlying health conditions [here](#).

**How can I get treatment?** *Treatment requires a prescription.* Options to access treatment are listed below:

- Call your doctor (if you have one) to find out if treatment is right for you.
- People who test positive for COVID-19 with an at-home test or other method can **set up an appointment online at <https://starmed.care/nc/> or call 704-941-6000**, seven days a week from 9 am to 7 pm.
  - There is **no cost** to the patient, regardless of insurance status
  - No ID is required
  - Appointments available in English, Spanish, and more than 200 other languages, including American Sign Language interpretation
- Find an in-person **Test to Treat Location** at <https://covid19.ncdhhs.gov/FindTreatment> or by calling 800-232-0233, where you can get tested on-site, be evaluated by a healthcare provider, and – **if treatment is right for you** – get treatment all in one visit. With this option, you may be charged a fee. Call the location first to find out.
  - CVS stores with a MinuteClinic may cover the cost of in-person testing, evaluation, and treatment

### Printable Resources

- [COVID-19 Treatments Fact Sheet \(Bilingual, English/Spanish\)](#)
- [COVID-19 Telemedicine Fact Sheet | \(Spanish\)](#)
- [COVID-19 Treatments: Know Your Rights Card | \(Spanish\)](#)
- [Ways to manage your symptoms at home | \(Spanish\)](#)

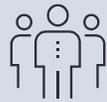
### Quick Links

- [What to do if you feel sick](#)
- [Are there treatments? \(video\)](#)
- [Find COVID-19 Treatment](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)
- [How my local pharmacy can order treatment from NCDHHS](#)

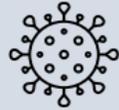
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**Who needs to get a COVID-19 vaccine booster?**



Where can someone get the COVID-19 vaccine?



How can my organization request a COVID-19 testing event at my location?

## Who needs to get a COVID-19 Vaccine booster?

**The newest booster is recommended for everyone 6 months and older to strengthen their protection against COVID-19**

The new **updated booster (approved and released in Fall 2022)** is the best protection against COVID-19 and is made to target variants of the virus. It provides the most up-to-date protection against severe illness, hospitalization and death, and can lessen the symptoms of the virus if you get sick.

**You may find COVID-19 booster shots at your health care provider, pharmacies, and other locations. [To find a booster near you, click here.](#)**

It is important to stay up to date on your vaccines by getting the boosters recommended for you based on your age. Booster shots are updated to target the latest COVID-19 variants. Many vaccines and boosters are updated routinely. The flu shot is a great example. It's updated every year to protect us against the strains of the flu that are expected to be most prevalent this year.

In the small number of instances where the bivalent booster is not an option, the Novavax monovalent booster may be appropriate. Speak with a doctor, nurse, or pharmacist if you have questions about which booster is right for you

### Printable Resources

- [Materials About Vaccines and Boosters](#)

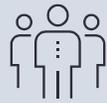
### Quick Links

- [MySpot.nc.gov](#)
- [COVID-19 Vaccine Frequently Asked Questions](#)
- [Factors That Affect Your Risk of Getting Very Sick from COVID-19](#)

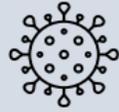




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How can my organization request a COVID-19 testing event at my location?

## Where can someone get the COVID-19 vaccine?

**Everyone in North Carolina ages 6 months and older are eligible to get the free COVID-19 Vaccine**

To find a vaccine provider near you, visit [Myspot.nc.gov](https://myspot.nc.gov)

- Type in your zip code
- Select the appropriate age range
- Identify whether you need your first vaccine shot or a booster
- Select your preferred vaccine brand

COVID-19 vaccines and boosters are free to everyone. You don't need to have health insurance.

If you have health insurance, it will pay for 100% of the vaccine or booster. If you don't have health insurance, you won't be charged for the vaccine or booster

### Printable Resources

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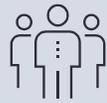
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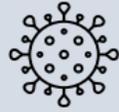




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## How can my organization request a COVID-19 testing event at my location?

### NCDHHS provides vendors who do community-based testing

Is your organization interested in hosting a community-oriented event where you would like COVID-19 testing administered on-site?

NCDHHS may be able to support.

If your organization is in need of COVID-19 resources and is willing to support a testing event, click [here](#) to submit your request.

### Printable Resources

- [Materials About Vaccines and Boosters](#)
- [Guidance for Planning Vaccination Clinics Held at Satellite, Temporary, or Off-Site Locations](#)

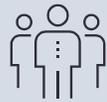
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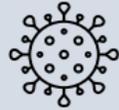




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How can my organization request a COVID-19 testing and vaccine event at my location?

## Where can someone find Mpox (formally known as Monkeypox) resources?

**Mpox testing and vaccine resources are available to protect against Mpox or to reduce disease severity**

There is **no shortage of testing supplies**, and people with symptoms of Mpox should go to their health care provider or a or [local health department](#) to get tested.

NCDHHS has expanded the **vaccine eligibility criteria** to include:

1. Anyone who had close contact in the past 2 weeks with someone who has been diagnosed with Mpox; or
2. Gay, bisexual, or other men who have sex with men, or transgender individuals, who are sexually active; or
3. People who have had sexual contact with gay, bisexual, or other men who have sex with men, or transgender individuals in the past 90 days; or
4. People living with HIV, or taking medication to prevent HIV (PrEP), or who were diagnosed with syphilis in the past 90 days.
5. People who have had any of the following in the past 6 months:
  - a. Sex at a commercial sex venue
  - b. Sex in association with a large public event
6. Sexual partners of people with the above risks
7. People who anticipate experiencing the above risks

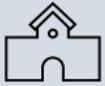
### Printable Resources

- [Mpox Pocket Guide](#)
- [Mpox FAQs](#)

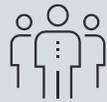
### Quick Links

- [Mpox | NCDHHS](#)
- [Vaccine Locations](#)
- [Mpox Communications Toolkit](#)

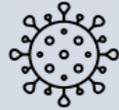




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How can my organization request a COVID-19 testing and vaccine event at my location?

## Are there resources for the uninsured?

See cost information and resources below for COVID-19 vaccines, testing and treatment

**COVID-19 vaccines and booster are free to everyone.** You don't need to have health insurance. If you have health insurance, it will pay for 100% of the vaccine or booster. If you don't have health insurance, you won't be charged for the vaccine or booster.

**There are COVID-19 tests available at no cost,** even if you don't have insurance. Just [search for a free testing location](#) or [pick up an at-home test](#) anywhere they are available. You can order free tests by mail [here](#).

### Treatment

- People who test positive for COVID-19 with an at-home test or other method can **set up an appointment online at <https://starmed.care/nc/> or call 704-941-6000**, seven days a week from 9 am to 7 pm. There is ***no cost*** to the patient, regardless of insurance status. No ID is required. Appointments available in English, Spanish, and over 200 other languages.
- CVS stores with a MinuteClinic may cover the cost of in-person testing, evaluation, and treatment. Find one near you using the NCDHHS COVID-19 [Treatment Locator](#)

**Optional Medicaid Coverage:** You may be eligible to have your COVID-19 vaccine, testing and treatment covered at no-cost by Medicaid, even if you are not currently a Medicaid beneficiary. [Apply online](#).

### Printable Resources

- [COVID-19 Treatments Fact Sheet](#) (Bilingual, English/Spanish)
- [COVID-19 Telemedicine Fact Sheet](#)
- [COVID-19 Treatments: Know Your Rights Card](#) | ([Spanish](#))

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