

NCDHHS COVID-19 Testing and Treatment HUB for Community-Based Organizations (CBOs) and individuals in their community.

The North Carolina Department of Health and Human Services (NCDHHS) COVID-19 Response is committed to bringing together stakeholders, groups and individuals that have an interest in keeping community members safe and healthy.

This interactive hub serves as a one-stop-shop to answer questions from your organization as well as individuals in your community. It provides access to important COVID-19 testing, treatment, and vaccine information; resources, and links. **Begin by selecting one of the options below.**

Additional Resources

Are there resources for the **Uninsured?**

Is there **Preventative Treatment** for COVID-19?

Where can someone find **Monkeypox** resources?



How can my **organization** receive **COVID-19 tests** to provide to the community?



Where can I direct someone to **order At-Home COVID-19 tests** for them and their family?



Where can someone get **tested for COVID-19?**



If someone **tests positive** for COVID-19, should they get **treatment?**



Who needs to get a **COVID-19 vaccine booster?**



Where can someone get the **COVID-19 vaccine?**



How can my organization request a **COVID-19 testing event** at my location?



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NCDHHS distributes FREE COVID-19 tests to organizations for distribution to their communities

Click [here](#) to register to **order FREE At-Home or Point-of-Care Tests** for your organization.

- Organizations willing to open their doors to the public to distribute free at-home tests can become a **Community Access Point (CAP)**. Your organization will be listed on the [NC DHHS COVID-19 test finder map](#). Click "YES" on the registration form when asked if you'd like to become a CAP.
- A CLIA ID is required for your organization to be able to order point-of-care tests. Click [here](#) to learn more about the difference between at-home and point-of-care tests.
- Once your registration has been approved you will receive an email with instructions on how to order your at-home or point-of-care tests. To order, click [here](#).
- The list of organizations eligible to order FREE tests can be [found here](#).

No fees may be collected for testing using any of the options above.

Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)

Quick Links

- [NCDHHS Rapid Testing Ordering Registration](#)
- [NCDHHS Test Supply Order Form \(registered facilities only\)](#)
- [How does my organization become a CAP site?](#)





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Did you know free home tests are widely available? They're easy to use, and rapid home tests give results in minutes, making them the test of choice

The available pick up and ordering options are listed below:

- Get up to **10 (FREE) rapid home tests from one of our partner local organizations.** Search [our map](#) to find a nearby pick-up location. Under **“Find Tests Near You”** click **“At-Home”**.
- Check with your local pharmacy for home tests. **You may be able to buy rapid tests using insurance (including Medicaid) or get reimbursed.** [Click here](#) for more information
- There are three ways to get **COVID-19 At-Home tests mailed to you.** Ordering options are listed below:
 1. [Project Access COVID-19 Tests \(ACT\)](#): Enter your zip code to see if tests are available in your area:
 2. [Order from a retail pharmacy \(May be free with insurance\)](#): You may be able to buy tests online from a retail pharmacy using insurance (including Medicaid) or get reimbursed
 3. [Order a PCR home collection kit \(May be free with insurance\)](#): PCR tests are slower but usually more accurate and may be useful if an official test is needed. Tests are shipped to you via FedEx Overnight. You'll mail back your swab and get results a few days later.

Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)

Quick Links

- [COVID-19 Test Finder Webpage](#)
- [Order Home Covid-19 Tests](#)
- [Here's how to test At-Home](#)
- [Frequently Asked Questions About Testing and Treatment](#)





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How can my organization request a COVID-19 testing event at my location?

Where can someone get tested for COVID-19?

NCDHHS maintains a map where you can search for locations near you where you can get tested now or pick up tests to take at home

Navigate to the [COVID-19 Test Finder webpage](#) and type in your zip code or city to view the available options in your area.

- Some sites offer both testing and treatment. Some tests are free, even if you don't have insurance.
- Hours and availability can change.
- Call or make an appointment before you go.
- ID is not required to get a test, but some sites may ask. Your personal information is confidential.

Please wear a mask to testing sites or to pick up a test, especially if you feel sick.

Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)

Quick Links

- [COVID-19 Test Finder Webpage](#)
- [Order Home Covid-19 Tests](#)
- [Frequently Asked Questions About Testing and Treatment](#)





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If someone tests positive for COVID-19, should they get treatment?

Treatments are available for people who are at **high risk** of getting very sick from COVID-19. They work by lowering your risk of going to the hospital and dying, but you have to start within 5-7 days of feeling symptoms

Who is considered high-risk?

- Some people are more likely than others to get very sick if they get COVID-19—those who are older, are immunocompromised, have certain disabilities, or have underlying health conditions. Learn more about these conditions [here](#).

How can I get treatment? *Treatment requires a prescription.* Options to access treatment are listed below:

- Call your doctor (if you have one) to find out if treatment is right for you.
- If you do not have a doctor or cannot get an appointment, find a [Test to Treat Location](#) or call **1-800-232-0233**.

What is Test to Treat?

- At a Test to Treat location, you can get tested, be evaluated by a healthcare provider, and – **if treatment is right for you** – get treatment all in one visit. You may be charged a fee if you don't have insurance. *Call first to find out.*

What if I do not have insurance?

- CVS stores with a MinuteClinic may cover the cost of in-person testing, evaluation, and treatment.

Optional Medicaid Coverage: You may be eligible to have your COVID-19 vaccine, testing and treatment covered at no-cost by Medicaid, even if you are not currently a Medicaid beneficiary. [Apply online](#).

Printable Resources

- [COVID-19 Treatments Fact Sheet](#) (Bilingual, English/Spanish)
- [COVID-19 Treatments: Know Your Rights Card](#) | ([Spanish](#))
- [Ways to manage your symptoms at home](#) | ([Spanish](#))
- [Testing and Treatment Social Media Graphics](#) | ([Spanish](#))

Quick Links

- [What to do if you feel sick](#)
- [Are there treatments? \(video\)](#)
- [Find COVID-19 Treatment](#)
- [How my local pharmacy can order treatment from NCDHHS](#)



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Who needs to get a COVID-19 Vaccine booster?

The newest booster is recommended for everyone 5 years and older to strengthen their protection against COVID-19

The new **updated booster (approved and released in Fall 2022)** is the best protection against COVID-19 and is made to target variants of the virus. It provides the most up-to-date protection against severe illness, hospitalization and death, and can lessen the symptoms of the virus if you get sick.

You may find COVID-19 booster shots at your health care provider, pharmacies, and other locations. [To find a booster near you, click here.](#)

It is important to stay up to date on your vaccines by getting the boosters recommended for you based on your age. Booster shots are updated to target the latest COVID-19 variants. Many vaccines and boosters are updated routinely. The flu shot is a great example. It's updated every year to protect us against the strains of the flu that are expected to be most prevalent this year.

In the small number of instances where the bivalent booster is not an option, the Novavax monovalent booster may be appropriate. Speak with a doctor, nurse, or pharmacist if you have questions about which booster is right for you

Printable Resources

- [Materials About Vaccines and Boosters](#)

Quick Links

- [MySpot.nc.gov](#)
- [COVID-19 Vaccine Frequently Asked Questions](#)
- [Promoting COVID-19 Vaccine Equity in NC](#)
- [Factors That Affect Your Risk of Getting Very Sick from COVID-19](#)





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Where can someone get the COVID-19 vaccine?

Everyone in North Carolina ages 6 months and older are eligible to get the free COVID-19 Vaccine

To find a vaccine provider near you, visit [Myspot.nc.gov](https://myspot.nc.gov)

- Type in your zip code
- Select the appropriate age range
- Identify whether you need your first vaccine shot or a booster
- Select your preferred vaccine brand

COVID-19 vaccines and boosters are free to everyone. You don't need to have health insurance.

If you have health insurance, it will pay for 100% of the vaccine or booster. If you don't have health insurance, you won't be charged for the vaccine or booster

Printable Resources

- [Materials About Vaccines and Boosters](#)

Quick Links

- [MySpot.nc.gov](https://myspot.nc.gov)
- [COVID-19 Vaccine Frequently Asked Questions](#)





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NCDHHS provides vendors who do community-based testing

Is your organization interested in hosting a community-oriented event where you would like COVID-19 testing administered on-site?

NCDHHS may be able to support.

If your organization is in need of COVID-19 resources and is willing to support a testing event, click [here](#) to submit your request.

Printable Resources

- [Materials About Vaccines and Boosters](#)
- [Guidance for Planning Vaccination Clinics Held at Satellite, Temporary, or Off-Site Locations](#)
- [Testing Partner Toolkit](#)

Quick Links

- [COVID-19 Test Finder Webpage](#)
- [Order Home Covid-19 Tests](#)
- [MySpot.nc.gov](#)
- [COVID-19 Vaccine Frequently Asked Questions](#)





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How can my organization request a COVID-19 testing and vaccine event at my location?

Where can someone find Monkeypox resources?

Monkeypox testing and vaccine resources are available to protect against monkeypox or to reduce disease severity

There is **no shortage of testing supplies**, and people with symptoms of monkeypox should go to their health care provider or a [local health department](#) to get tested.

NCDHHS has expanded the **vaccine eligibility criteria** to include:

1. Anyone who had close contact in the past 2 weeks with someone who has been diagnosed with monkeypox; or
2. Gay, bisexual, or other men who have sex with men, or transgender individuals, who are sexually active; or
3. People who have had sexual contact with gay, bisexual, or other men who have sex with men, or transgender individuals in the past 90 days; or
4. People living with HIV, or taking medication to prevent HIV (PrEP), or who were diagnosed with syphilis in the past 90 days.
5. People who have had any of the following in the past 6 months:
 - a. Sex at a commercial sex venue
 - b. Sex in association with a large public event
6. Sexual partners of people with the above risks
7. People who anticipate experiencing the above risks

Printable Resources

- [Monkeypox Communications Toolkit](#)
- [Pocket Guide](#)
- [Toolkit for Event Organizers](#)

Quick Links

- [Monkeypox | NCDHHS](#)
- [Monkeypox FAQs](#)
- [Vaccine Locations](#)
- [Monkeypox Treatment Locations](#)





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Is there preventative treatment for COVID-19?

Preventive treatment should be administered to people who are moderately or severely immunocompromised.

Preventive treatment can also be used for people who are severely allergic to COVID-19 vaccines.

Who is considered immunocompromised?

- **A few examples of being moderately or severely immunocompromised include** receiving active cancer treatment, taking medications to suppress the immune system after an organ or stem cell transplant, primary immunodeficiency (such as DiGeorge syndrome, Wiskot-Aldrich syndrome, etc.), having advanced or untreated HIV infection, or active treatment with high-dose corticosteroids or other drugs that may suppress the immune response.
- **This is not an all-inclusive list of conditions or medications.** If you think you may be immunocompromised, talk to your healthcare provider or [find a provider offering preventive treatment near you](#) to find out if it can help.

Where can I get preventive treatment?

- **Preventive treatment requires a prescription and is administered by a healthcare provider.** Talk to your healthcare provider or [find a provider offering preventive near you](#) to find out if preventive treatment is right for you.

Printable Resources

- [Fact Sheet for Patients, Parents, and Caregivers](#) | ([Spanish](#))

Quick Links

- [Find Evusheld Near You](#)
- [Evusheld for Prevention of COVID-19 in People at High Risk](#)
- [Evusheld website](#)
- [Factors That Affect Your Risk of Getting Very Sick from COVID-19](#)





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How can my organization request a COVID-19 testing and vaccine event at my location?

Are there resources for the uninsured?

See cost information and resources below for COVID-19 vaccines, testing and treatment

COVID-19 vaccines and booster are free to everyone. You don't need to have health insurance. If you have health insurance, it will pay for 100% of the vaccine or booster. If you don't have health insurance, you won't be charged for the vaccine or booster.

There are COVID-19 tests available at no cost, even if you don't have insurance. Just [search for a free testing location](#) or [pick up an at-home test](#) anywhere they are available. You can order free tests by mail [here](#).

Treatment

- CVS stores with a MinuteClinic may cover the cost of in-person testing, evaluation, and treatment. Find one near you using the NCDHHS COVID-19 [Treatment Locator](#)

Optional Medicaid Coverage: You may be eligible to have your COVID-19 vaccine, testing and treatment covered at no-cost by Medicaid, even if you are not currently a Medicaid beneficiary.

[Apply online.](#)

Printable Resources

- [COVID-19 Treatments: Know Your Rights Card](#) | [\(Spanish\)](#)

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