



## Resources to Support NC Providers Responding to COVID-19

There are multiple programs available to support providers who are responding to the COVID-19 pandemic. Below you will find brief descriptions of the programs available and how providers can enroll.

### Reimbursement for Covid-19 Related Primary Care Services for Uninsured Individuals Living In North Carolina

This program reimburses primary care providers (PCPs) who are providing COVID-19 related primary care services to individuals living in North Carolina without medical insurance. Per the federal CARES Act, citizenship is not required.

- A payment of \$150 per eligible encounter is available to providers
- A total of \$7.8 million is available to support this program through Dec. 30, 2020, or until the funds are depleted, whichever occurs first
- Reimbursement is made on a first-come first-served basis and claims will be reimbursed retroactively to Sept. 1, 2020. Providers are encouraged to submit claims to the portal regularly rather than holding them until December due to the limited amount of funding available.

Providers are eligible if they are PCPs who operate in the state of North Carolina and are registered in [NCTracks](#), North Carolina's Medicaid payment platform. For more information on the portal and how to file for reimbursement, please review the [Medicaid Reimbursement for COVID-19 Related Services for Uninsured NC Residents Fact Sheet](#) online.

### NC Medicaid Optional COVID-19 (MCV) Testing Program

NC DHHS and NC Medicaid cover COVID-19 testing for uninsured individuals through the Families First Coronavirus Response Act (FFCRA). Funding can be used for individuals who are uninsured, are residents of North Carolina and meet the citizenship and legal immigration status requirements of the Medicaid program. Medicaid is required to verify citizenship and immigration status.

An individual must be enrolled in the MCV program before providers can be reimbursed for COVID-19 testing services. For more information and how to file for reimbursement, please review the [MCV Testing Program Fact Sheet](#).

Additionally, there are testing sites across North Carolina that are at no-cost to the individual. Providers can direct individuals to the [Find My Testing Place](#) tool for testing opportunities. Individuals can find no-cost testing sites on the [No-Cost Community Test Events](#) webpage. Personal information is private and strictly confidential. Some locations may ask for identification, but it is not required at all testing places. Anyone interested in getting tested should contact the test site before they go to confirm testing criteria, availability, hours and registration.

### Health Resources and Services Administration (HRSA) COVID-19 Claims Reimbursement for the Uninsured

Health care providers who have conducted COVID-19 testing or provided treatment for uninsured individuals with a COVID-19 diagnosis on or after Feb. 4, 2020, can request claims reimbursement through the program electronically and will be reimbursed generally at Medicare rates, subject to available funding. Per the federal CARES Act, citizenship is not required.

To participate, providers must attest to the following at registration:

- Providers have checked for health care coverage eligibility and confirmed that the patient is uninsured. Providers have verified that the patient does not have coverage through an individual, or employer-sponsored plan, a federal health care program, or the Federal Employees Health Benefits Program at the time services were rendered, and no other payer will reimburse you for COVID-19 testing and/or care for that patient

## NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

- Providers will accept defined program reimbursement as payment in full
- Providers agree not to balance bill the patient
- Providers agree to program terms and conditions and may be subject to post-reimbursement audit review

For more information on the program, please refer to the [HRSA COVID-19 Claims Reimbursement Program](#).

### **North Carolina Medical Society Foundation Financial Recovery Program**

The North Carolina Medical Society Foundation (NCMSF) oversees the state-funded Financial Recovery Program (FRP) to assist eligible practices throughout the state that are experiencing economic distress due to the pandemic. Funding will be based on reimbursement for COVID-19-related expenses incurred between March 1 and Nov. 30, 2020.

Eligible expenses can include clinical staff expenses, administrative staff expenses, telehealth equipment costs, infection control costs, costs to accommodate social distancing or improving ventilation and flu/pneumonia vaccines. Providers must attest that no other form of payment has been collected for these expenses. The deadline to apply is Nov. 30, 2020.

To participate, all of the following must apply:

- The practice is organized in accordance with North Carolina General Statutes Chapter 55B and registered with the North Carolina Medical Board as a professional corporation or professional limited liability company with the purpose of practicing medicine
- The practice currently provides or contracts for professional medical services
- The practice is not owned, managed or otherwise controlled by an entity defined in G.S. 131E-76(3), such as a health system
- The practice is not managed by a practice management company unless the practice management company is majority owned by North Carolina licensed physicians

For more information on the program and to apply, please see the [NC Medical Society Foundation Financial Recovery Program application](#).

### **Coronavirus Aid, Relief, and Economic Security (CARES) Act Provider Relief Fund**

Qualified providers of health care, services, and support may receive Provider Relief Fund payments for healthcare-related expenses or lost revenue due to COVID-19. There are supports available to healthcare providers and dentists, as well as targeted funds available for hospitals, rural healthcare providers, skilled nursing facilities, tribal hospitals, and safety net hospitals.

Providers are eligible if they were eligible for a previous PRF distribution. Additionally, new 2020 providers and behavioral health providers may apply.

For more information on the program and to apply, please visit the [CARES Act Provider Relief Fund](#) webpage.

**Overview of COVID-19 Related Support Available for Providers**

The below table outlines the different COVID-19 related needs reimbursable through eligible programs.

Support Programs:	Covered COVID-19 Related Costs:		
	Testing 	Primary Care 	Operational  <i>Telehealth, ventilation, staff, etc.</i>
<b>REIMBURSEMENT FOR COVID-19 RELATED PRIMARY CARE SERVICES FOR UNINSURED INDIVIDUALS LIVING IN NORTH CAROLINA</b>			
<b>NC MEDICAID OPTIONAL COVID-19 (MCV) TESTING PROGRAM</b>			
<b>HEALTH RESOURCES AND SERVICES ADMINISTRATION (HRSA) COVID-19 CLAIMS REIMBURSEMENT FOR THE UNINSURED</b>			
<b>NORTH CAROLINA MEDICAL SOCIETY FOUNDATION FINANCIAL RECOVERY PROGRAM (NCMSF FRP)</b>			
<b>CORONAVIRUS AID, RELIEF, AND ECONOMIC SECURITY (CARES) ACT PROVIDER RELIEF FUND</b>			