

County	NCS Operator(s)	COVID-19 Status & Shelter Need*	Access Point(s) for NCS Site(s)
Alamance	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Alexander			
Alleghany	App Health	COVID+Need Isolation Exposed/Need Quarantine	Andrew Blethen, 828 264 4995 Ext 3102
Anson	Anson Health Department	COVID+Need Isolation Exposed/Need Quarantine	Evonne Burr, 704-994-3328
Ashe	App Health	COVID+Need Isolation Exposed/Need Quarantine	Andrew Blethen, 828 264 4995 Ext 3102
Avery			
Beaufort	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Bertie	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Bladen			
Brunswick	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Buncombe	(1) Buncombe County Health & Human Services (2) City of Asheville (3) Helpmate, Inc.	(1) All (2) High Risk/Need Social Distancing (3) High Risk/Need Social Distancing	(1) 828-250-6109 (2) Homeward Bound of Western North Carolina, (828) 777-5165, nicole@homewardboundwnc.org (3) Survivors of domestic violence call Helpmate's hotline to determine shelter eligibility: 828-254-0516
Burke	County of Burke	COVID+Need Isolation Exposed/Need Quarantine	Burke County DSS 828-764-9600
Cabarrus	(1) Cabarrus County (2) Cardinal Innovations Healthcare	(1) All (2) High Risk/Need Social Distancing	(1) Individuals are deemed eligible by the Cabarrus Health Alliance. Residents may call (704) 920-1213 for more information. (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363
Caldwell			
Camden	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Carroll	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Caswell	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Catawba			
Chatham	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Cherokee	Cherokee County	COVID+Need Isolation Exposed/Need Quarantine	828-837-7352 robin.cakwell@cherokee-county-nc.gov call 910-612-2188
Chowan	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Clay			
Cleveland	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Columbus	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Craven	Craven County	High Risk/Need Social Distancing	Call 910-612-2188
Cumberland	Cumberland County/ Alliance Health	Exposed/Need Quarantine High Risk/Need Social Distancing	Interview process through the local public Health Dept. and/or Alliance Health Call 910-612-2188
Currituck	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Dare	(1) Dare County Public Health (2) Trillium	All	(1) Dare County Public Health, 252-475-5008 (2) Trillium, 910-612-2188
Davidson	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Davie	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Duplin			
Durham	Urban Ministries of Durham	High Risk/Need Social Distancing	984-287-8313
Edgecombe			
Forsyth	(1) City of Winston-Salem (2) Cardinal Innovations Healthcare	(1) High Risk/Need Social Distancing (2) High Risk/Need Social Distancing	(1) People connect with the Community Intake Center (CIC) by either checking into a regular shelter which will connect people to the CIC and/or they can call the CIC at 336-721-9327. (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363
Franklin	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Gaston			
Gates	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Graham			
Granville	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Greene			
Guilford	Guilford County Department of Public Health	All	336-641-6704
Halifax	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Harnett			
Haywood	Haywood County	COVID+Need Isolation Exposed/Need Quarantine	Cody Parton, cody.parton@haywoodcountync.gov, 828-550-4674
Henderson	Henderson County	COVID+Need Isolation Exposed/Need Quarantine	Clients must receive a medical evaluation and referral from one of three sources: health department, local hospitals (2) or community health services (3). For more information contact Blue Ridge Community Health Services - 828-868-6396
Hertford	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Hoke			
Hyde	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Iredell	Iredell County Health Department	COVID+Need Isolation Exposed/Need Quarantine	Iredell County Health Department, (704) 878-5300
Jackson	Jackson County	COVID+Need Isolation Exposed/Need Quarantine	Robert Cochran 828-279-7433 roberth@hereinjacksoncounty.org
Johnston	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Jones			
Lee	Lee County Department of Social Services	COVID+Need Isolation Exposed/Need Quarantine	(919) 718-4640
Lenoir	Partnership between Health Department, Emergency Services and local motel (according to survey)	COVID+Need Isolation Exposed/Need Quarantine	Samuel Komegay, skomegay@co.lenoir.nc.us, (252) 559-6151 Pam Brown, pbrown@co.lenoir.nc.us
Lincoln			
Macon	Macon County	Exposed/Need Quarantine High Risk/Need Social Distancing	828-349-2067
Madison			
Martin	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
McDowell	(1) Mecklenburg/Roof Above (2) Mecklenburg (3) Mecklenburg (4) Cardinal Innovations Healthcare	(1) High Risk/Need Social Distancing (2) COVID+Need Isolation Exposed/Need Quarantine (3) High Risk/Need Social Distancing (4) High Risk/Need Social Distancing	(1) 704-334-3187 x 101 (2) Individuals call one of the following healthcare systems' COVID-19 hotline for testing and screening: Novant Health COVID-19 Hotline at 877-496-1897 or Atrium Health COVID-19 Hotline at 866-462-3821. To refer someone who has already been tested or requires quarantine, the referring partner contacts the isolation/quarantine shelter at 704-317-2220. (3) Individuals call 211 and are screened through Coordinated Entry. The homeless shelters determine whether it is more appropriate to place an individual at an existing shelter or at one of the social distancing hotels. Individuals fleeing domestic violence call the Greater Charlotte Hope Line at 800-771-4673 to be connected to Safe Alliance, a nonprofit that includes the domestic violence shelter. The shelter directs the individual either to existing shelter or to a social distancing hotel based on need and capacity. (4) roxanna.johnson@cardinalinnovations.org, 704-662-2363
Mecklenburg			
Mitchell			
Montgomery			
Moore	Department of Social Services	(1) High Risk/Need Social Distancing (2) COVID+Need Isolation (3) Exposed/Need Quarantine	Moore County Emergency Operations Center, (910) 947-6317
Nash	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
New Hanover	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Northampton	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Onslow	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Orange	(1) Orange County - DSS & Compass Center (2) Orange County - DSS (3) Orange County - Interfaith Council, OC Housing Department (4) Orange County (5) Cardinal Innovations Healthcare	(1) High Risk/Need Social Distancing (2) COVID+Need Isolation (3) High Risk/Need Social Distancing (4) COVID+Need Isolation Exposed/Need Quarantine (5) High Risk/Need Social Distancing	(1) Any person in need of housing due to domestic violence. Contact housinghelp@orangecountync.gov or the Compass Crisis Line at 919-528-7122 (2) Any member of the public who is in need of sheltering or quarantine and does not meet requirements for any of the other shelter locations within Orange County or is in need of quarantine from the IFC Non-Congregate location. Contact the Housing Help Line at 919-245-2655 Monday - Friday Noon-4pm and Midnight-6am. Email housinghelp@orangecountync.gov (3) Contact the Housing Help Line at 919-245-2655 Monday - Friday Noon-4pm and Midnight-6am. Email housinghelp@orangecountync.gov (4) Contact the OC EOC to make a formal request for any essential employee in need of sheltering. Contact EOC Manager Kirby Saunders 919-245-6135 or Sarah Pichard 919-245-6138 (5) roxanna.johnson@cardinalinnovations.org, 704-662-2363
Pamlico	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Pasquotank	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Pender	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Pergumans	Pergumans County	COVID+Need Isolation	252-426-5646 Emergency Services Building
Person	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Pitt	(1) County of Pitt (2) Trillium	(1) All (2) High Risk/Need Social Distancing	(1) Refer to Lynn James- 252-902-3254, lynne.james@pittcountync.gov (2) Call 910-612-2188
Polk			
Randolph			
Richmond			
Robeson	Robeson County / Southeastern Family Violence Center	All	Emily Locklear, 910-739-8622, efvc@ncrbiz.com
Rockingham	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Rowan	(1) Rowan County (2) Cardinal Innovations Healthcare	(1) COVID+Need Isolation Exposed/Need Quarantine (2) High Risk/Need Social Distancing	(1) 704-245-6521 (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363
Rutherford	Rutherford County/United Way of Rutherford County	All	Rutherford County Medical Screening line: 828-289-1185; individuals can also access through coordinated entry and social service agencies.
Sampson			
Scotland			
Stanly	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Stokes	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Surry	Emergency Management of Surry County	COVID+Need Isolation Exposed/Need Quarantine	Surry County Emergency Management: 336-374-3000
Swain			
Transylvania			
Tyrrell	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Union	(1) Union County Community Shelter (2) Cardinal Innovations Healthcare	(1) Exposed/Need Quarantine High Risk/Need Social Distancing (2) High Risk/Need Social Distancing	(1) Union County Community Shelter 704-289-5300 (2) roxanna.johnson@cardinalinnovations.org, 704-662-2363
Vance	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Wake	Wake County/ Public Health - Mass Care	COVID+Need Isolation Exposed/Need Quarantine	Individuals may contact Wake County Call Center at 919-856-7044 and eligibility determination process can begin.
Warren	Cardinal Innovations Healthcare	High Risk/Need Social Distancing	roxanna.johnson@cardinalinnovations.org, 704-662-2363
Washington	Trillium	High Risk/Need Social Distancing	Call 910-612-2188
Watauga	App Health	COVID+Need Isolation Exposed/Need Quarantine	Andrew Blethen, 828 264 4995 Ext 3102
Wayne	Emergency Management	COVID+Need Isolation Other situations related to COVID19 to be considered on Case by Case basis	Aaron Stryker, Emergency Management Coordinator, Office - (919) 705-1885 Cell - (919) 223-0081
Wilkes			
Wilson	Wilson County	All	(1) Through Wilson County Homeless Shelters (2) This is done through voucher only. Voucher provided by Wilson Community Health Center, Wilson County Health Department, or Wilson County Emergency Management.
Yadkin			
Yancey			