



# COVID-19 Support Services Program Overview

## Key Priorities



Provide food assistance to those impacted by COVID-19 and/or in a high-risk population



Ensure program decisions prioritize underserved communities



Address immediate food insecurities in vulnerable populations

## Who's Eligible?



People who live in one of 34 North Carolina counties with food box delivery services



An individual is eligible if they are:

1. Quarantining or isolating due to request from health official
2. Sheltering-in-place due to having a high-risk condition

### Overview

The COVID-19 Support Services Program (SSP) supports people in 34 counties who need access to food to successfully quarantine, isolate, or shelter-in-place due to COVID-19. SSP partners with Community Health Workers to perform food needs assessments in covered counties, with food box deliveries performed by the Food Bank of Central & Eastern North Carolina (FB CENC).

Learn more and find the CHW contact in your county: [covid19.ncdhhs.gov/SSP](http://covid19.ncdhhs.gov/SSP)

### What's new?

Previously SSP covered multiple services, but beginning Oct. 4, 2021, SSP will provide food box deliveries, one of the top requested services from program recipients.

### Eligibility

Individuals eligible for the program include those in one of the 34 counties who tested positive for or were exposed to COVID-19 and need food to safely quarantine or isolate, **OR** those who fall into the CDC's high-risk category for severe illness due to COVID-19 and need food to safely shelter-in-place. *See back page for eligibility details on counties served and high-risk conditions.*

### Who Is a Community Health Worker?

Community Health Workers (CHWs) are based locally to connect North Carolinians to emergency food services through SSP.

#### Getting Connected to SSP Services



An individual connects with a Community Health Worker in person or by phone



A Community Health Worker identifies food needs due to COVID-19



An individual and the CHW complete and submit an attestation form, attesting to eligibility criteria

#### Receiving SSP Services



Food Bank of Central & Eastern NC reviews referral for food delivery

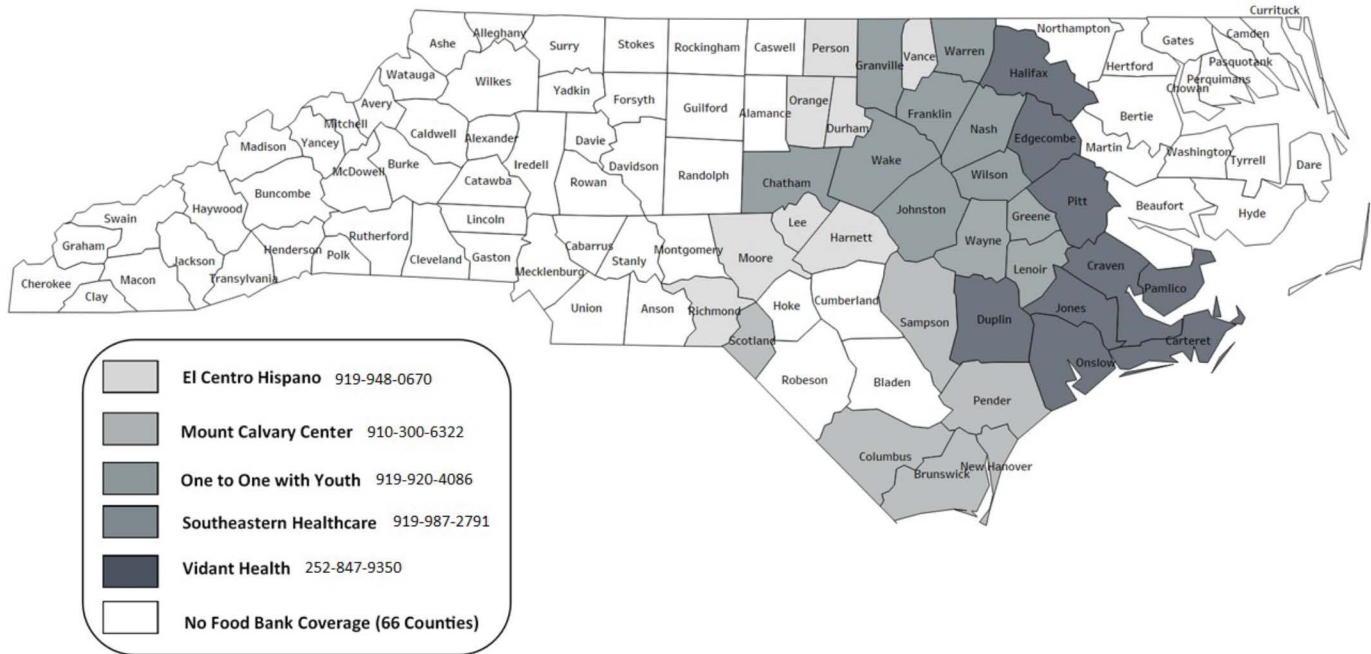


Food Bank of Central & Eastern NC connects with individuals to deliver food box(es)



# Support Services Program – Eligibility Details

## Am I in an SSP County?



## Do I Have a High-Risk Condition?

Older adults and historically marginalized populations are considered at an increased risk of becoming severely ill due to COVID-19. Adults of any age with the conditions listed below can be more likely to get severely ill from COVID-19.

## CDC High-Risk Medical Conditions

- Disabilities
- Congregate Settings
- Cancer
- Chronic Kidney Disease
- Chronic Lung Disease
- Dementia
- Diabetes (Type 1 or Type 2)
- Down Syndrome
- Heart Conditions
- HIV infection
- Immunocompromised state
- Liver disease
- Overweight or Obese
- Pregnancy
- Sickle cell disease or thalassemia
- Smoking (current or former)
- Solid Organ or blood stem cell transplant
- Stroke or cerebrovascular disease
- Substance use disorders

**Source:** [www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html](https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html)



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