Training Session	CVMS Provider Enrollment	Day in the Life of Location Manager	Day in the Life of a Healthcare Provider (HCP)
Audience	Organization Administrators and Vaccine Coordinators	Healthcare Location Managers	Healthcare Providers (and Location Managers, if interested)
Duration	90 minutes	90 minutes	60 minutes
Agenda	- Welcome and What to Expect - CVMS Overview - Provider Enrollment Overview - Getting Started: Onboarding Overview - Provider Enrollment Process - Account Registration - Organization Administrators and Completing Section A - Vaccine Coordinators and Completing Section B - Responsible Officers and E-signing Agreements - Resetting Provider Enrollment Password - What to Expect Next	- Welcome and What to Expect to Today - CVMS Overview - Logging In - A Day in the Life of a Healthcare Location Manager - Receiving and Processing Vaccine Inventory - Tracking Vaccine Returns, Wastage, and Transfers - Managing Recipient Bulk Upload Process - Recipient Health Questionnaire - What to Expect Next	- Welcome and What to Expect to Today - CVMS Overview - Logging In - Checking in and Verifying Recipient Eligibility for the Vaccine - Documenting Vaccine Administration - Exploring List Views on Recipients - What to Expect Next

Training Session	What's new in Release 4.0 of CVMS	CVMS Office Hours for LHDs	CVMS Employer Portal Office Hours
Audience	Healthcare Providers and Location Managers	Local Health Departments (Org Admin, Vaccine Coordinators, HC Location Manager and HC Providers)	Non-HCP Employers
Duration	90 minutes	120 minutes	60 minutes
Agenda	- Fist half: Demo and review of new features for all users - Q&A - Second half: Demo for users with a location manager profile only - Q&A	Open Hours to support LHDs. Subjects that can be covered: - How to log in - How to finalize enrollment - How to onboard users to the CVMS Provider Portal - How to receive inventory - How to log a vaccine administration in the system - What to upload a list of recipients - How to register a recipient on their behalf	Open Hours to support National Guards. Subjects that can be covered: - How to log in - File format - Eligibility rules - Fail uploads - How to get support